



TE AO HOU
Trust

**ANNUAL
REPORT
2021**

CHAIRMAN'S REPORT

Tena koutou katoa. Welcome to the 2021 Annual General Meeting of Te Ao Hou Trust.

The years 2020 to 2021 will forever be known in New Zealand as the 'viral' years of the 'Covid era'. Everyone in New Zealand will be affected in some way by this worldwide pandemic.

We are fortunate, compared to other countries, that we have not yet suffered to the same effect with the loss of life or strain on resources as of December 2021.

The Government and its advisors have had a difficult task of balancing the needs of all of society. Society itself has had to grapple with what is important to the majority in our communities.

At the start of the pandemic, in the end of 2019, there were a few sceptics that had stated this would be just 'another simple cold'. This has proved far from the truth. It appears this virus will be with us for generations to come and has changed life as we knew it in many ways. Even though the early sceptics have been proven wrong there is still a minority 'anti-government' undercurrent and it is interesting to watch groups form under some rhetoric but have the same anti-government identities that have been around well before any pandemic started. We also now live in an era where disinformation on social media is governed by the algorithms generated when you open a 'page'.

This all leads to confusion and debate which is obviously the intent of those behind the scenes.

For the majority of us though, we live in a democratic society where the majority rules and society dictate what is important and how we protect and balance the rights of the majority with individual rights.

The next few years will be interesting indeed as the vaccination roll out continues and the world grapples with societal changes and mourns those lost during the pandemic.

Our Mission as an organisation is to inspire a flourishing community. In this current climate I believe we are holding to that mission and have listened to individuals but must follow the majority and the guidelines set by our government.

We have continued to deliver on our contracts and protected our workers. We have helped our community whenever we have been asked to.

There are those within our organisation that have gone well above their normal duties and to them I say thank you for your service.

We as a Trust, will continue to carry out our Mission and build upon what we are developing with our financial longevity and effectiveness as an organisation and as a fair employer. We will continue to follow Government Guidelines though the Pandemic era and look forward to a new world normal in a few years.

CHAIRMAN'S REPORT

I would like to thank all the staff working through these difficult times especially our CEO Linda Steel who has had to bear the brunt of government guidelines and changes within the organisation. We have been guided by her through these difficult times and I personally appreciate everything she has done for us as an organisation, and individually. I am sure you all appreciate her as well.

Finally, but not least. In June 2021 we lost a great Rangatira. Uncle Bill Maxwell (James William Maxwell). Forever in my heart Bill was my uncle who welcomed me into Ngai Tai, was my patient, my friend and we had many great conversations. Uncle Bill was an original Trustee with Te Ao Hou Trust and we had asked him to be the first Chair. In his truly humble way, he said thank you but no thank you and recommended I be the first Chair. His reasoning was the future. He said the Trust needed a Chair in its establishment phase that knew how and why it was created and he felt I would be best for that role. He reminded me and reinforced that everything changes and as long as that change was for the best then it would be called progress, otherwise stagnation occurred and nothing would get done.

Te Ao Hou has changed over the years but we are reminded of where we have come from and who was present on the journey.

Uncle Bill, we will miss you but I am sure you and girlfriend (Aunty Mana) are reunited now and life goes on until we meet again.....

Moe mai ra te Rangatira!



CHIEF EXECUTIVE'S REPORT

Nga mihi nui ki a koutou katoa
"He tina ki runga, he tāmōre ki raro"

(in order to flourish above, one must have strong roots below)
resonates strongly for me over the past eighteen months as Te Ao Hou Trust has and continues to navigate our way through the "Covid" pandemic. Through a dedicated workforce we were able to pivot as required to address situations arising out of the ever-changing variants of Covid and government changes to how Aotearoa manages each variant. Whether it required staff to work remotely from home or those who were on the front line the adaptability learnt from 2020 stood us in good stead. The website was constantly updated with the latest information from the Ministry of Health alongside the Trust's Face Book page. The team's approaches through relationships, their passion and commitment to the community we serve was outstanding.

The legislated Vaccination Order which came into effect in on the 23rd October with an implementation date on the 15th November 2021 proved to be very challenging both personally and professionally. In line with TAH Trust's obligations within the Health and Disability sector decisions were arrived at which were not made lightly, however all parties displayed aroha, compassion and integrity in the process. For all staff who chose to move on for personal reasons and/or professionally I thank them for their commitment and contribution to the Trust and wish them all the best in their future endeavours.

Te Ao Hou Trust has been fully involved in the "Opotiki Our Way" strategy to lift the community's vaccination rates beyond 90% and it is pleasing to note that providers, businesses, the ODC and government agencies are all committed to the kaupapa as no one organisation can do it alone.

Te Ao Hou Trust continues to operate in the black with a very robust working capital and no long-term debt. This is a credit not only to the Board but to all the staff and I am so appreciative of the awesome team we have at the Trust.

Finally, I look forward to the year ahead although it will still be challenging with the continued pandemic interrupting business as usual.

Tena tatou katoa nga whanui o Ōpōtiki, kei te mihi mahana ki a koutou katoa.



Linda Steel



SNAPSHOT OF THE YEAR

-Fundraising and the launch of the Ōpōtiki Health Shuttle

-New roof for 38 King Street

-Inhouse initiative "Tu Tamariki" as part of Te Ao Hou Trust Staff Wellbeing Framework

-The return of the Mobile Breast Screening unit to Ōpōtiki

-Hosting Kiri Allen to promote the "Ōpōtiki Our Way" strategy

-Staff whakawhanaungatanga with the stingrays on the Cape

-Healthy Families East Cape and Kia Piki te Ora staff organising creative ways to engage with the community



Ōpōtiki
Breast screening service

19 July to 6 August 2021

Community Health Centre
32 King Street



*Ko au ko Uhengaparāoa
Ko Uhengaparāoa ko au
I am Uhengaparaoa, Uhengaparaoa is me*

FREEPHONE **0800 270 200**



PARTY AT THE PA ON SH35

The Party at the Pa started off with a beautiful korero by Whaea Bettina Maxwell and Matua Buster about the history of Torere Marae tipuna whare and whare karakia. The day was a good way to get to know our whānau and share information around how Te Ao Hou Trust supports the community. Time was spent monitoring the tamariki on the bouncy castle, painting moko and handing out ice blocks making connections with the tamariki while their Kaiako spoke with our Whānau Ora Team. Also played games and participated in korikori tinana with the remainder of the tamariki while our Healthy Families team were able to ask all our tamariki what play looks like for them.



Suicide Intervention and Prevention Wananga

A beautiful day hosted by Emma Kutia for Rangatahi and whānau in Waimana speaking about suicide intervention and prevention. Everyone participated in activities suitable for all ages and created a korowai of aroha that we can wrap around ourselves to weather the storms of life.

Whānau used post it notes to show their different safe places and safe people, which was then layered to create a korowai. It was interesting as a lot of our whanau know these things consciously but rarely write it down or reflect on this often, and sometimes forget in the busyness and challenging times in life.

Rangatahi spoke about taiao and whenua being a huge healing tool for them and the importance of going home when you're not ok.

Planting fruit trees as a physical symbol of the day and something our whānau can awahi and love so that they grow rounded off the day before sharing hakari together.

Emma's knowledge and how she facilitates and engages with whānau to korero on a very difficult subject provided a safe environment which was very much appreciated by those in attendance.



NOVEMBER 25, 2021

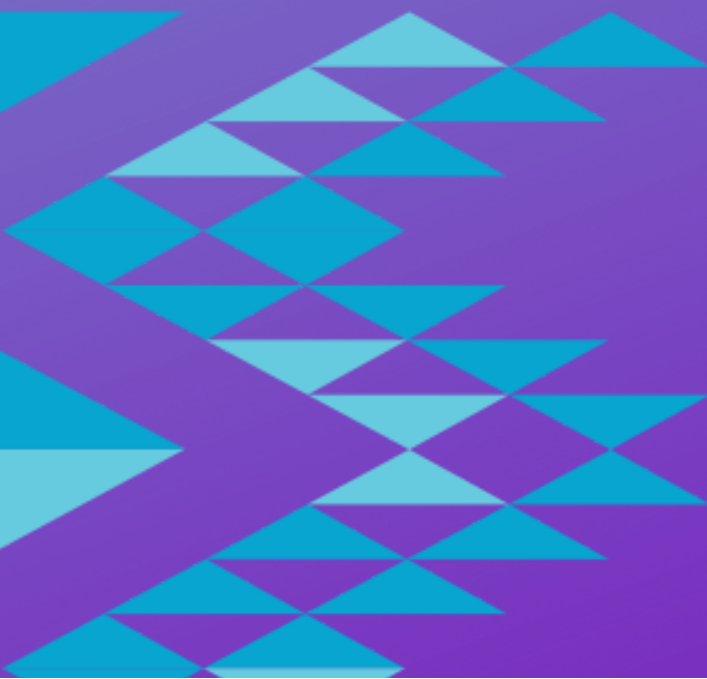
POP UP PLAY



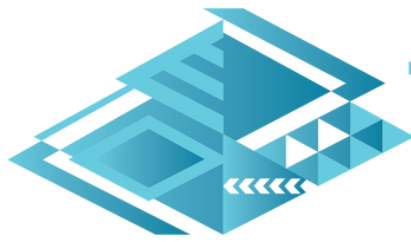
AT THE FORD STREET BLOCK PARTY A HIT!

Healthy Families East Cape team's latest pop-up play event at Ford Street's Block Party, in support of the vaccination drive alongside Ōpōtiki Our Way and Whakaatu Whanaunga Trust has received a solid thumbs-up from the tamariki and whānau.

Through holding pop-up play events like these, the Healthy Families East Cape team are keen to talk, learn and share with local tamariki and whānau about what play and healthy active lifestyles look like to them to better understand what helps - or gets in the way - of tamariki and whānau moving and playing more in Ōpōtiki.



"WORKING
TOGETHER FOR OUR
COMMUNITY ."



TE AO HOU
Trust



Eastern Bay
Primary Health Alliance

Healthy Whānau, Healthy Lives

**healthy
families**
East Cape
He oranga whānau

**TE AO HOU TRUST PROVIDES
OFFICE SPACE FOR OTHERS TO
DELIVER SERVICES TO THE
COMMUNITY**



TE HA ORA



**Tuwharetoa mai
Kawerau ki te Tai**



2021 AUDITED ACCOUNTS

TE AO HOU TRUST

FINANCIAL STATEMENTS
For the year ended 30 June 2021

Directory

Independent Auditor's Report

Statement of Comprehensive Revenue and Expenses

Statement of changes in Net Assets

Statement of Financial Position

Cash Flow Statement

Notes to Financial Statements

TE AO HOU TRUST

DIRECTORY

BOARD OF TRUSTEES

Dr Mark Haywood (Chairperson)

Debi Hocart

Tony Howe

Allen Waenga

CHIEF EXECUTIVE

Linda Steel

CURRENT STAFF

Mamera Patchett - Executive Assistant

Emma Kutia - KPTO Eastern Bay Coordinator

Memory Mio - Whānau Ora Kaiarataki

Tunihia Sekona - NTW/WO Kaimahi

Mellani Walker - ICM Kaimahi

Toni June - HFEC Manager

Roimata Sinclair - HFEC Comms Manager

Heron Tangohau - HFEC Systems Innovator

Hannah Griffin - HFEC Systems Innovator

Stacey Mc Beth - HFEC System Innovator

Kayla Koia - HFEC Admin/Project Coordinator

LOCATION

38 KING STREET

ŌPŌTIKI 3162

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for more information please visit our website

www.teaohou.org.nz

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