

*Te Ao Hou
Trust*

ANNUAL REPORT

FEB 2020



ABOUT

Te Ao Hou Trust has been in existence for the past sixteen years, firstly as a Primary Health Organisation (PHO) deriving its origins, vision and values utilising a tribal context as its foundation.

In the past few years the Trust has had to adapt to the changes and challenges faced from the political and funding environments to ensure that it is relevant in an ever changing world.

- 2010 – disestablished as a PHO and adapted into a Whānau Ora Network Lead through the Ministry of Health's Better, Sooner, More Convenient front line services and the Whānau Ora strategy led by Te Puni Kōkiri;
- 2014 – Reduction in trustees from seven to five which was brought about through the changes in the Trust Deed to reflect Māori or other ethnicities representation instead of the previous representation of iwi who are choosing to form their own entities upon reaching Treaty of Waitangi settlements;
- 2017 – Reshaping of the vision, mission and values of the Trust to reflect where the Trust sees itself in the future;
- 2019 – Second office opened in Tūranganui-a-Kiwa to accommodate the Healthy Families team

**WE'RE A
PASSIONATE
ORGANISATION
FILLED WITH
PASSIONATE
INDIVIDUALS**



CHAIRMAN'S REPORT

Tēnā koutou katoa and welcome one and all to the 2019 Annual General Meeting.

Not long after our last AGM held in February 2019, Don Riesterer passed away and he will be sadly missed. Don was widely respected, known to be fair and a man of his word. Huge in size with an unusually gravelly voice, you couldn't help but listen when he spoke. He was a plain speaker, rarely used big words and he showed an interest in what you had to say as he always wanted to hear both sides of the argument prior to making decisions. Don was a man of the people with a wide variety of interests and encouraged us all to concentrate on what really matters. Moe mai rā e te rangatira.....



DON RIESTERER



**DR MARK HAYWOOD
CHAIRMAN**

The past year has been one of consolidation and laying the foundation for the future and we are determined to continue on a pathway to financial independence which supports the nurturing of ideas and people to achieve our vision of "Flourishing Peoples and Places".

The Board has continued to show an effective and collegial approach to its work and look forward to the coming year with the introduction of new trustees. The Board would like to extend their thanks to all the staff for their continued great work and strongly upholding the values of the Trust. The Board would also like to especially thank our CEO, Linda Steel for her exceptional leadership over all Te Ao Hou Trust's activities and staff.



CHIEF EXECUTIVE'S REPORT

Ngā mihi mahana kia a koutou katoa

The 2018/19 year was at the same time challenging but very rewarding and it is pleasing to report that the Trust continues to operate in the black with a robust working capital and balance sheet with no long term debt.

In July 2018, Te Ao Hou Trust successfully bid for the Healthy Families East Cape Request For Proposal and my thanks to Candice Porter for leading this piece of work. The recruitment process for up to five staff members took longer than expected with the added pressure of securing new office space in Gisborne for the staff. The new office opened for business in February 2019 with staff taking the time to settle in as the Healthy Families kaupapa is about identifying key opportunities for systems change and actions that accelerate the movement in the areas where we live, learn, work and play.

Te Ao Hou Trust continues to develop our services that directly and indirectly support whānau such as Whānau Navigation, Whānau Direct, Collective Impact, the Integrated Case Management Service, Kia Piki te Ora, Kaupapa Māori Antenatal & Parenting programme and Healthy Families.

Staff pitched for a new initiative called "Rerehua ki te Ao to support young wahine in rebuilding self confidence and self love through peeling back the layers, deep diving into their core self, their values and beliefs to rediscover their true purpose and place of belonging. A promotion stand at the Learn To Earn Expo held at the Ōpōtiki College attracted significant interest and the pilot was successfully initiated in March 2019.

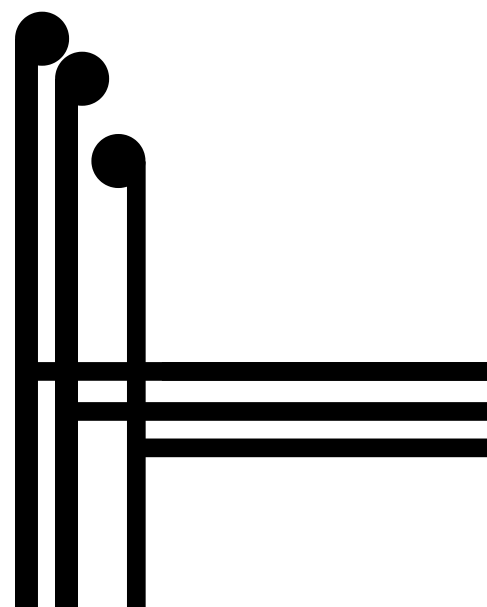
The Whānau Ora bi-annual conference was held in Auckland and it is always interesting to network and pick up on other ideas and ways of working to enhance our practice and delivery of services to support whānau in a complex and ever changing world.

Over the past year there have been staff changes, to those who have moved on we wish you every success and to the new staff members, welcome and I am sure your contributions will be greatly appreciated.

Tena tatou katoa nga whanui o Ōpōtiki, kei te mihi mahana ki a koutou katoa.



LINDA STEEL



STRATEGIC INTENT 2025

Our Mission

To inspire flourishing communities

Our Vision

Flourishing people
Flourishing places

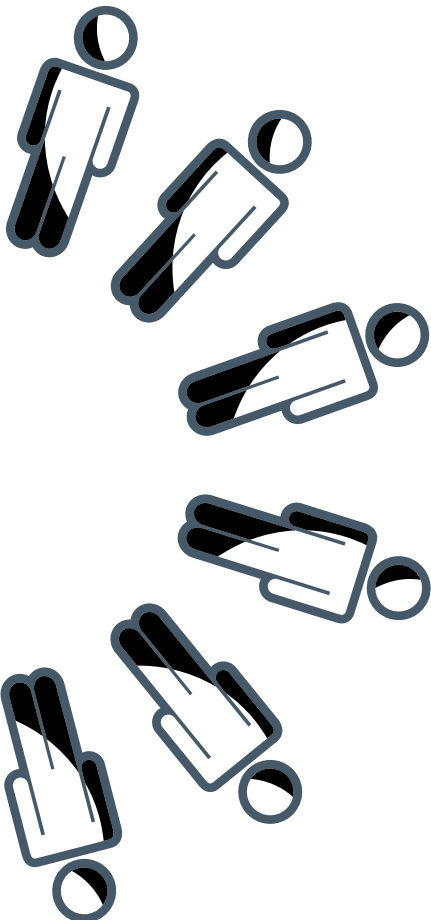
Our Values

Toioratanga
Manaakitanga
Rangatiratanga

Our Outcomes

TE AO HOU ACTIVITIES AND SERVICES ARE REQUIRED TO CONTRIBUTE TO ACHIEVING THE FOLLOWING THREE HIGH LEVEL OUTCOMES

1. AN EFFECTIVE ORGANISATION AND A FAIR EMPLOYER;
2. NURTURING IDEAS AND PEOPLE;
3. FINANCIAL LONGEVITY



OUR STORIES



Coordinating care to support a whānau member that has a serious medical condition which he struggles to manage daily resulted in being able to access funding for a medical screening device that is new technology but not government funded. Having this has made a significant difference to him by being able to better monitor his condition which in turn has dramatically improved his quality of life.

Both our Whanau Ora Navigators and kaimahi from the Integrated Case Management service were able to work alongside other agencies to support a solo mother of 8 children who has numerous medical and social issues. A momentous success with this whānau has been the relocating of her whānau from a Housing NZ house that was cold, damp, mouldy, cockroach and mice infested, and unsuitable for her large whānau, into a new home that is dry, warm and can accommodate her and her children comfortably. Due to the infestations in her old property she was unable to take any of her possessions from the old house to the new address and staff through their local contacts supported her to obtain all the essential needs to transition into her new whare comfortably.

“I could not have done it without the support of Te Ao Hou Trust - my health has improved so much that I have more energy.....”

REREHUA KI TE AO 2019



As a result of the nutrition, fitness and mind-set coaching the above wahine started believing in themselves again, learnt to love their imperfect selves, become mentally, physically and spiritually stronger ready to step into their light and shine firstly for themselves and then for their whānau, their friends and their community.

The pilot was targeted to wahine between the ages of 16-21 years old and as well as staff support, the wahine were able to tap into the expertise of FIT GODDESS NZ (who ran workshops), Danielle Hayes (who provided a photo shoot session) and each other to realise their full potential.

***“It’s been a journey of self-discovery and I’m feeling more aligned on all sides. So many benefits..... I have gained confidence like no other and I have learnt that I am so important.*”**

"WORKING TOGETHER FOR OUR COMMUNITY ."



Te Ao Hou Trust



TE AO HOU TRUST PROVIDES OFFICE SPACE FOR OTHERS TO DELIVER SERVICES TO THE COMMUNITY



TE HA ORA





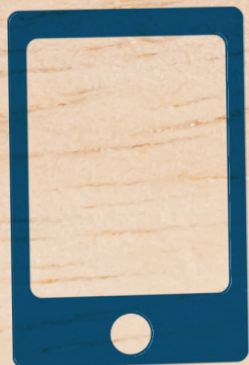
07 3156266



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for more information please visit our website
www.teaohou.org.nz



027 348 6041

2019 AUDITED ACCOUNTS

TE AO HOU TRUST

FINANCIAL STATEMENTS

For the year ended 30 June 2019

Directory

Independent Auditor's Report

Statement of Comprehensive Revenue and Expenses

Statement of changes in Net Assets

Statement of Financial Position

Cash Flow Statement

Notes to Financial Statements

TE AO HOU TRUST

DIRECTORY

BOARD OF TRUSTEES

Dr Mark Haywood (Chairperson)

Allen Waenga

Debi Hocart

CHIEF EXECUTIVE

Linda Steel

STAFF

Emma Kutia

Irene Walker

Memory Mio

Tuni Sekona

Marama Brass

Pauline Patchett

Agnes Walker

Angus Maindonald

Heron Tangohau

Cherish Wilkinson

Lisa Gillies

Hope Hata

casual cleaner

LOCATION

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NOTES
